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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE THE APPLICATION OF:

Stuart et al.

Grp. Art. Unit: 2756

Application No: 09/366,114

Examiner: Sing Simon

Filing Date: August 2, 1999

Date: July 15, 2002

SYSTEM AND METHOD FOR  
PROVIDING A SERVICE TO  
A CUSTOMER VIA A  
COMMUNICATION LINK

Atty. Dkt. No: Stuart-ISAM

RECEIVED

JUL 29 2002

PETITION TO MAKE SPECIAL  
APPLICANT'S AGE

Technology Center 2100

Applicant hereby petitions the commission to make this application special and hasten the prosecution of the same on the basis of age. Applicant, Robert O. Stuart, is aged greater than 65 years.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements are made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

  
Robert O. Stuart

7-16-02

BEST AVAILABLE COPY

I certify that this paper or fee was mailed with sufficient postage via first class mail on the 16th day of July, 2002 to the Assistant Commissioner for Patents, Washington, D.C. 20231; Name Printed : Carrie Streeming; Signature 